



# Why Participate in VBID Model Hospice Component?

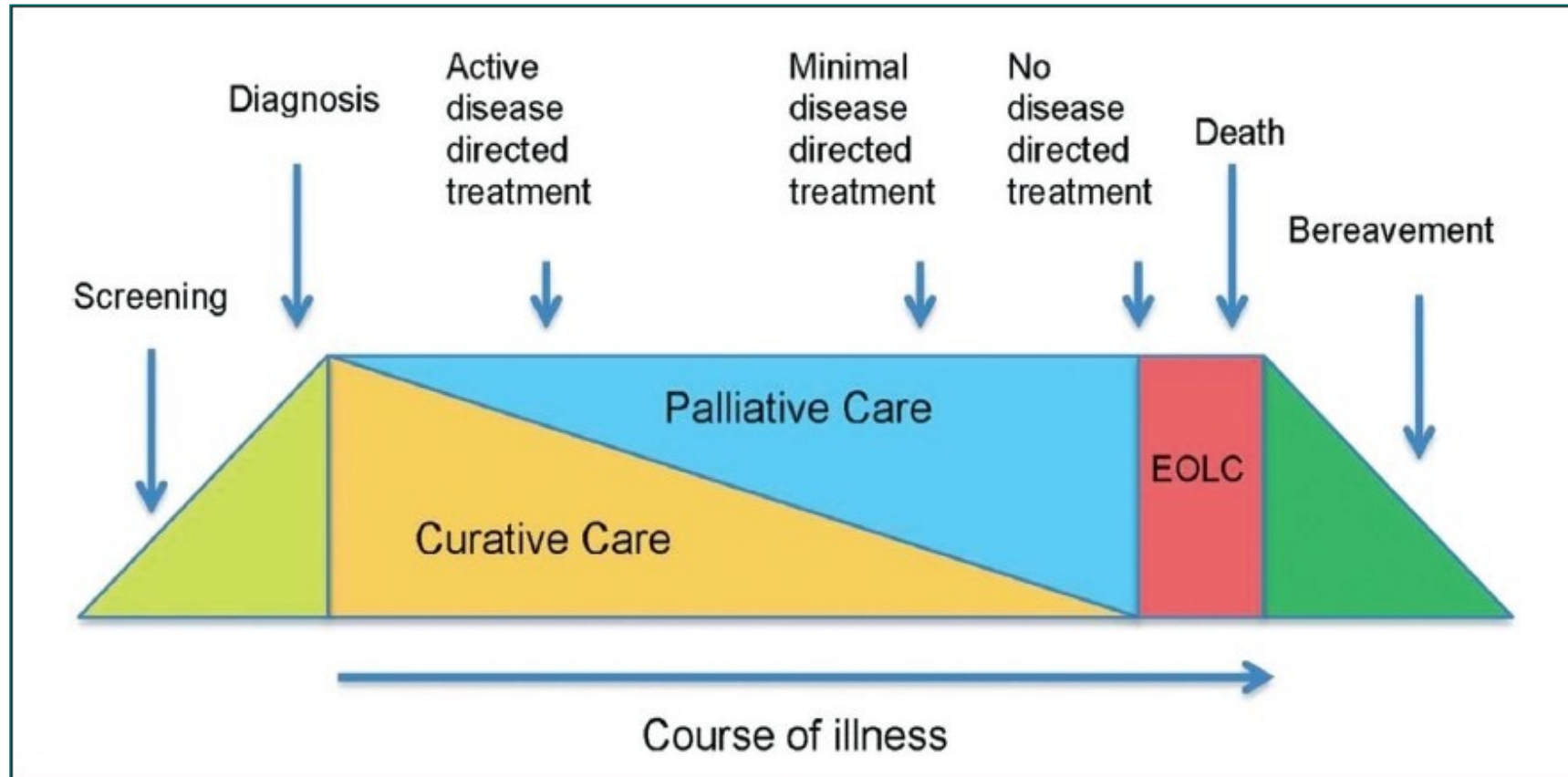
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# Continuum of Palliative Care and End-of-life Care in an Illness



# Palliative Care

An approach that improves the quality of life of members and their families facing problems associated with life-threatening illness, end-stage disease, and end-of-life care.



# Identified Opportunities

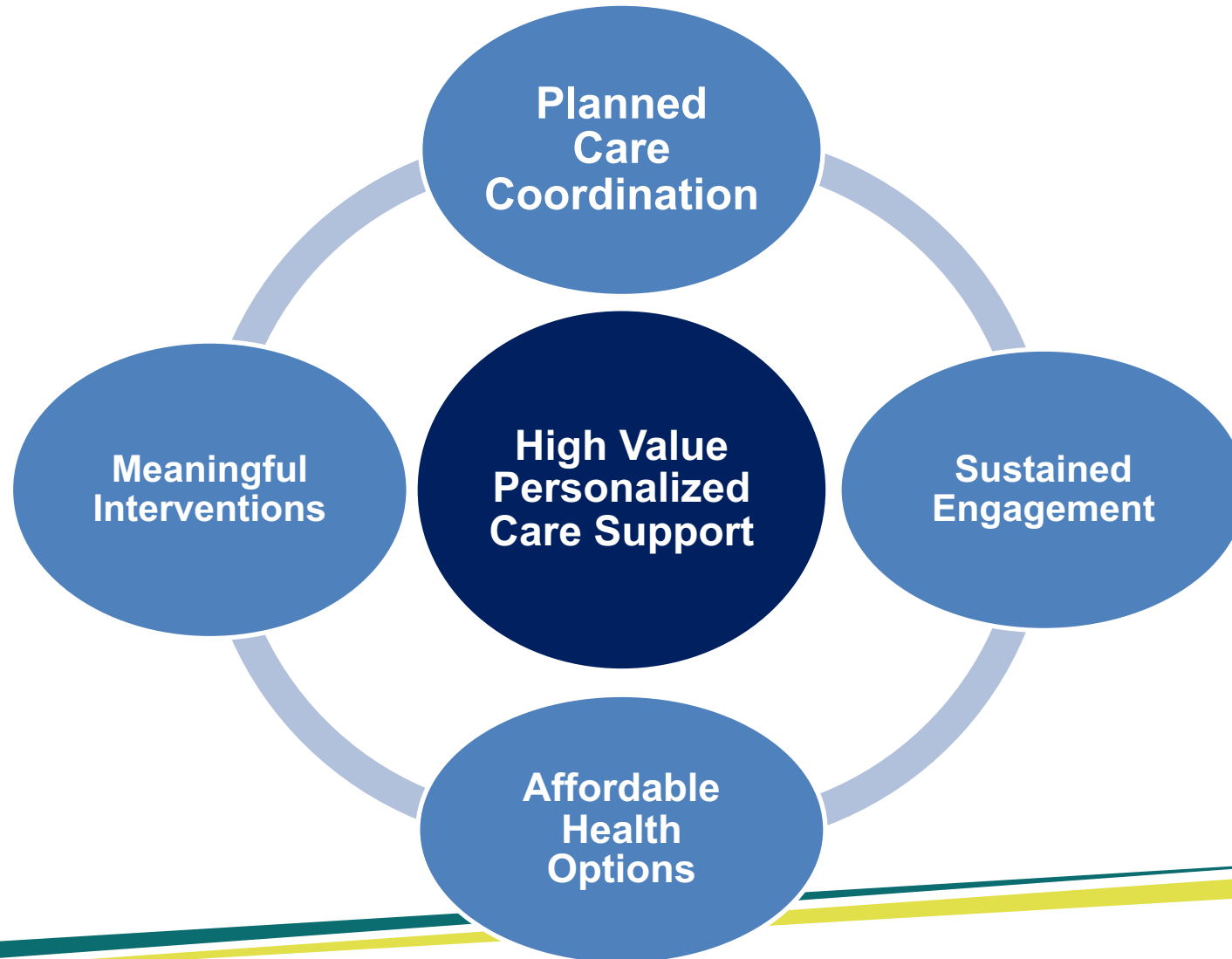
- Improve End-of-life Care (EOL)
- Improve EOL services utilization
- Lack of coordination of care
- Poor education of member and family regarding adoption of palliative and hospice services
- Identify subset of population as defined by specific criteria for end-of-life services
- Manage identified population with the assistance of specific provider network that understands palliative care services and end-of-life care
- Prevent fragmentation in healthcare services through a dedicated palliative care team
- Convert to Hospice services when appropriate

# Model Main Goals



- Focus on member and family as the unit of care
- Develop a plan of care consistent with patient and family goals
- Help our members to navigate through the Continuum of Care

# Care Approach





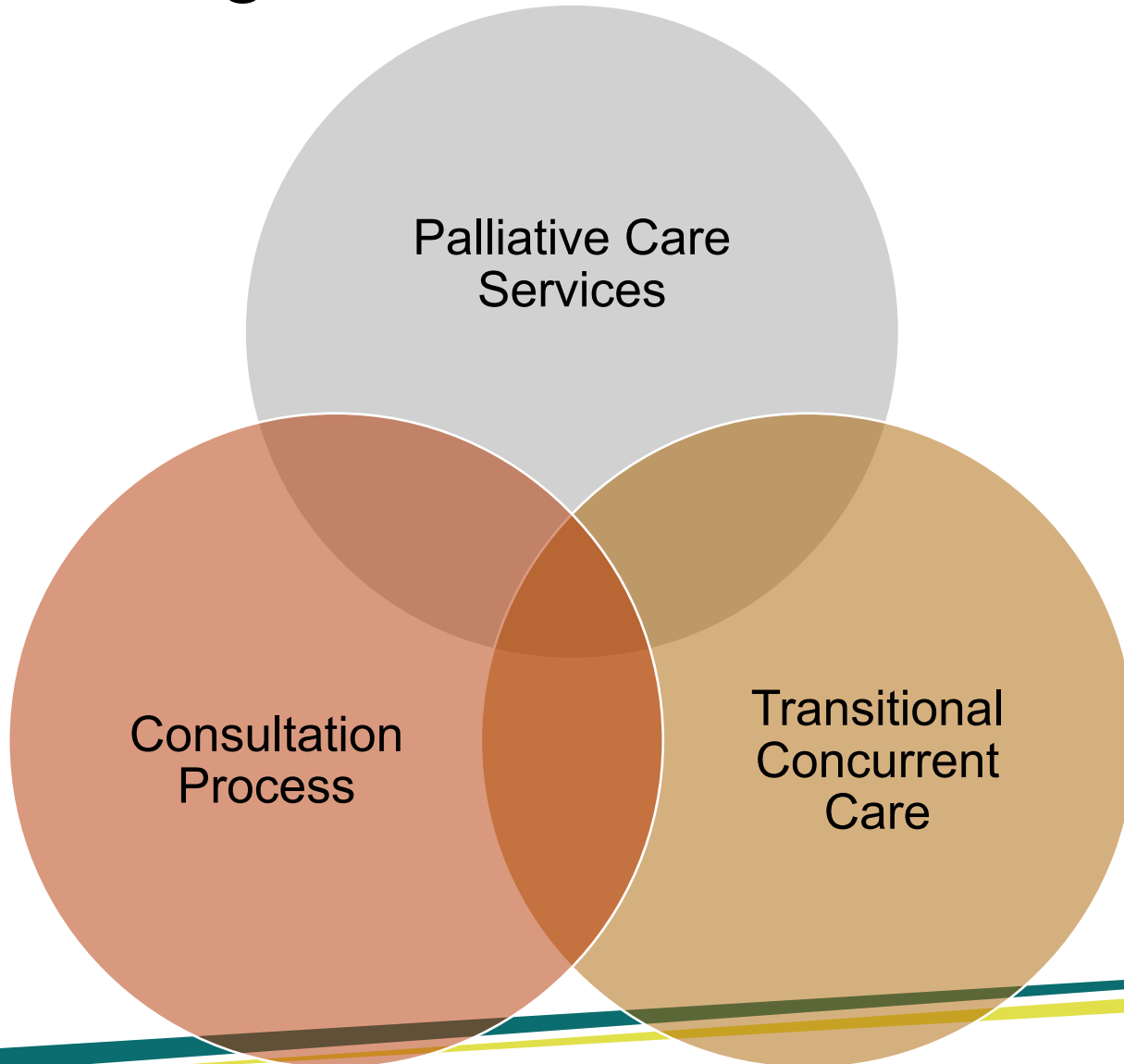
# Model Scope

- Offer specific programs to manage members needing end-of-life type services
- Identify subset of population as defined by specific criteria for the programs
- Manage identified population with qualified providers for end-of-life care
- Provide better end-of-life care for members while reducing unnecessary utilization of the services
- Increase member and family satisfaction with the EOL services
- Prevent fragmentation in healthcare services through a dedicated EOL trained team
- Reduce prime impact due to inappropriate hospice service



# How?

## Through the VBID Model Hospice Component Approach



- Open communication with Hospice providers
- Effective care coordination
- Availability of palliative care services
- Provider education
- Member and family education
- Awareness of services
- Provide Wellness and Healthcare Planning (WHP)

# Moving Forward

- Continuous communication and collaboration to improve patient care
- Provide appropriate patient care in appropriate setting
- Continuous support to member and caregiver through bereavement process in Hospice conversion at the appropriate time
- Provide coordination of services in home-based setting to improve member quality of life at end-of-life stage



Together  
and in collaboration  
we can improve  
patient care

